



LumenVox Chosen As Integral Speech Recognition Technology for Acclaim Telecom Services, Inc. IVR Solutions

San Diego, CA and Richardson, TX (July 11th, 2006) – LumenVox, an innovator of speech recognition technology, and Acclaim Telecom Services, Inc., a provider of enterprise Interactive Voice Response (IVR) solutions, today announced their partnership and plans to integrate the LumenVox Speech Recognition Engine into Acclaim’s Speech-enabled Business Solution suite.

“Since Acclaim announced our industry-leading address grammars earlier this year, customers have responded by creating new applications that were impossible with Touchtone™ voice response systems,” said James Davis, President of Acclaim Telecom. “We needed a speech recognition engine that could be used as a hosted address recognition server, in “out-of-the-box” solutions, and that could operate on Microsoft Windows™ or Asterisk™. LumenVox was unique in offering the tools and flexible deployment methods we needed.”

The LumenVox Speech Engine performs recognition on audio data from any audio source, and allows for dynamic language, grammar, audio format, and logging capabilities. LumenVox's latest version, 6.6, introduces new acoustic models that benefit developers requiring high-accuracy speech recognition performance in an affordable, full-featured speech recognition software solution.

“LumenVox is proud to have our award-winning Speech Engine selected by Acclaim Telecom Services as an essential technology,” said Ed Miller, president of LumenVox. “Both companies have the goal of elevating a customer’s experience through the use of speech recognition technology, and Acclaim Telecom Services offers considerable experience in the area of improving customer relations through the use of IVR, as well.”

About LumenVox

For 5 years LumenVox has provided powerful, full-featured, and affordable speech technology together with a committed focus on excellent customer service. Our innovative speech recognition technology empowers channel integrators, developers, and solution providers to design, develop, deploy, and maintain dynamic speech solutions. LumenVox has gained industry recognition by winning over 20 awards for innovation, technical excellence, and user’s choice for our [Speech Engine](#), [Speech Platform](#), and [Speech Tuner](#). LumenVox can be reached at (877) 977-0707 or at www.LumenVox.com.

About Acclaim Telecom

Since 1993, Acclaim Telecom Services has developed Interactive Voice Response (IVR) applications enabling voice access to information systems in banking, finance, healthcare, transportation and other industries. Acclaim's expertise spans from legacy IVR systems with DTMF (Touchtone™) to the latest Automatic Speech Recognition (ASR) technologies. For more information, contact Acclaim at 866-324-6416, sales@acclaimtelecom.com or visit www.acclaimtelecom.com.

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